

EMSLY SEVERE

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PROFESSIONAL SUMMARY

Motivated IT professional with Security+ and Network+ certifications, specializing in network security and SIEM tools. Strong background in technical support and cybersecurity practices, currently advancing skills in cloud security (AZ-500, SC-300). Multilingual professional seeking to leverage technical expertise in a SOC Analyst role.

PROFESSIONAL EXPERIENCE

Tech Support Specialist | 2022 - Present

- Provided enterprise-level technical support for hardware, software, and network issues
- Implemented and maintained security protocols, reducing system vulnerabilities by 40%
- Conducted cybersecurity awareness training for 50+ employees
- Managed and resolved 200+ monthly support requests with a 98% satisfaction rate
- Configured and optimized network systems for enhanced security and performance

TECHNICAL PROJECTS

Security Operations Home Lab

- Implemented Splunk SIEM for log aggregation and security monitoring
- Conducted vulnerability assessments using industry-standard security tools
- Created automated alert systems for threat detection and incident response

EDUCATION

Associate of Science in IT (Specialization: Cybersecurity)
Broward College, Fort Lauderdale, Florida | Expected Graduation: 2026

CERTIFICATIONS

- CompTIA Security+
- CompTIA Network+
- Splunk Core Certified Power User
- Microsoft AZ-500 & SC-300 (In Progress)

TECHNICAL SKILLS

Security

- SIEM Implementation & Management
- Network Security Monitoring
- Incident Response & Reporting
- Threat Detection & Analysis
- Security Policy Implementation

Systems & Infrastructure

- Network Configuration & Troubleshooting
- Windows Server/Active Directory
- Cloud Security (Azure)
- Virtual Machine Management

Fluent in English, Spanish, French, and Creole

